

MFO1: Partnership Building Services

Indicator	2013 Target
Quantity 1: Number of Partnerships Developed and Institutions Capacitated	49
Quantity 2: Number of Families of legally organized associations assisted through project development process (CMP + HDH)	19,600
Quantity 3: Number of Community Associations (HOAs and Cooperatives) trained or capacitated	189

MFO2: Shelter Security Financing Services

Indicator	2013 Target
Quantity 1: Number of families of legally organized associations of underprivileged and homeless citizens assisted through CMP	14,900
Quantity 2: Number of organized ISFs living in danger areas assisted thru HDH Program	2,300
Quantity 3: Unitization of TCT	2,000
Timeliness 1: Percentage of loan applications processed within turnaround time	100%

MFO2: Shelter Security Financing Services

Indicator	2013 Target
Timeliness 2: Average number of working days to process HDH loan applications	NA
Financial 1: Amount of loans extended to social housing developers (AKPF loans)	NA
Financial 2: Utilization of subsidy (program funds) released by a) NHMFC for CMP and b) DBM for HDH	100%
Financial 3: Collection Efficiency Rate (for CMP)	80%

MFO3: General Administrative Services

Indicator	2013 Target
Indicator 1: Automation of System Processes through ISSP	Submission to NCC of ISSP
Indicator 2: Consultation to COA on proper booking of transactions involving Trust Agreement between NHMFC and SHFC	Submission of inquiry letter to COA