## Kaagapay ng Komunidad sa Maginhawang Pamumuhay



## UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE PERFORMANCE SCORECARD AS APPROVED BY THE GCG (January to December 2018)

Subsidies for the Provision of Shelter Security and Improved Housing Quality   35%   0.00	Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
STAKEHOLDERS   SM 2: Percentage of Satisfied   10%   90%   Survey will be completed by first week of March 2019. Initial results will be released on the second week of March 2019. Initial results will be released on the second week of March 2019.   0.00	Subsidies for the Provision of Shelter Security and Improved	35%	52,600 ISFs	15,201 ISFs	28.90%	0.00%
SM 2: Percentage of Satisfied Customers	Sub-Total	35%	*)			0.00%
Dict-approved   Sub-Total   Sub-Total   Sub-Total   Sub-Total   10%   Sub-Total   30%   Sub-Total	STAKEHOLDERS					
### FINANCE  SM 3: Improve Collection Efficiency  SM 4: Increase Net Operating Income (Before Tax and Subsidy)  SM 5: Improve Budget Utilization Rate  10% Not Less Than 90% But not More Than 100% (All or Nothing)  Sub-Total 30%  INTERNAL PROCESS  SM 6: Improve Support Systems for Effective and Efficient Processes  Implementation of Phase 1 of DICT-approved ISSP  ISSP ISSP Phase I was fully implemented.		10%	90%	by first week of March 2019. Initial results will be released on the second	60.00%	0.00%
SM 3: Improve Collection Efficiency  SM 4: Increase Net Operating Income (Before Tax and Subsidy)  SM 5: Improve Budget Utilization Rate  10%  Not Less Than 90% But not More Than 100% (All or Nothing)  Sub-Total  30%  DICT-approved ISSP  Implementation of Phase 1 of DICT-approved ISSP  ISSP Phase I was fully implemented.  10%  Sub-Total ISSP Operating  10%  Sub-Total ISSP Operation  System Strategic Plan (ISSP) was approved by DICT last November 16, 2018.  ISSP ISSP Phase I was fully implemented.	Sub-Total .	10%				0.00%
SM 4: Increase Net Operating   10%   P120 Million   P221.33 Million   184.44%   10.0						
Income (Before Tax and Subsidy)  SM 5: Improve Budget Utilization Rate  10% Not Less Than 90% But not More Than 100% (All or Nothing)  Sub-Total  30%  INTERNAL PROCESS  SM 6: Improve Support Systems for Effective and Efficient Processes  Implementation of Phase 1 of DICT-approved ISSP ISSP Phase 1 was fully implemented.  ISSP ISSP Phase I was fully implemented.		10%	84%		82.20%	0.00%
Utilization Rate  90% But not More Than 100% (All or Nothing)  Sub-Total  30%  INTERNAL PROCESS  SM 6: Improve Support Systems for Effective and Efficient Processes  Implementation of Phase 1 of DICT-approved ISSP  Implementation of Phase 1 of DICT-approved ISSP  ISSP ISSP Phase I was fully implemented.	Income (Before Tax and	10%	₱120 Million		184.44%	10.00%
Sub-Total 30%  INTERNAL PROCESS  SM 6: Improve Support Systems for Effective and Efficient Processes  Indicate the support System Strategic Plan (ISSP) was approved by Implementation of Phase 1 of DICT-approved ISSP  ISSP ISSP Phase I was fully implemented.	SM 5: Improve Budget	10%	90% But not More Than 100%		75.27%	0.00%
SM 6: Improve Support Systems for Effective and Efficient Processes  10%  DICT-approved ISSP System Strategic Plan (ISSP) was approved by Implementation of Phase 1 of DICT-approved ISSP ISSP Phase I was fully implemented.	Sub-Total	30%				10.00%
Systems for Effective and Efficient Processes  ISSP System Strategic Plan (ISSP) was approved by DICT last November 16, 2018. DICT-approved ISSP ISSP Phase I was fully implemented.	INTERNAL PROCESS	1000				
	Systems for Effective and	10%	ISSP  Implementation of Phase 1 of DICT-approved	System Strategic Plan (ISSP) was approved by DICT last November 16, 2018.	100.00%	10.00%
Sub-Total 10% 10.0	Sub-Total	10%		impremented.	1.	10.00%

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Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accompl ishment Rate	Weighted Rating
LEARNING AND GROWTH					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Certification (All or Nothing)	The SHFC ISO 9001:2015 Certification was issued by AJA Registrar last August 6, 2018.	100%	10.00%
SM 8: Percentage of Employees Meeting Required Competencies	5%	Completion of all Competency Based Job Description (Note; Set Competency Baseline by 2019) (All or Nothing)	SHFC completed all (211 out of 211 position titles) it's Competency Based Job Description	100.00%	5.00%
Sub-Total	15%				15.00%
TOTAL 100%					35.00%

Prepared by:

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Reviewed by:

LOURDES P. PANALIGAN

OIC-Vice President

Internal Audit Department



Kaagapay ng Komunidad sa Maginhawang Pamumuhay



## UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE PERFORMANCE SCORECARD AS APPROVED BY THE GCG (January to December 2018)

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Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SM 1: Utilization of Housing Subsidies for the Provision of Shelter Security and Improved Housing Quality	35%	24,000 ISFs	15,201 ISFs	63.34%	22.17%
Sub-Total	35%	•			22.17%
STAKEHOLDERS					
SM 2: Percentage of Satisfied Customers	10%	90%	Survey will be completed by first week of March 2019. Initial results will be released on the second week of March 2019.	60.00%	0.00%
Sub-Total	10%				0.00%
FINANCE					
SM 3: Improve Collection Efficiency	10%	84%	69.05% (Jan to Dec 2018)	82.20%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱120 Million	₽221.33 Million (Jan to Dec 2018)	184.44%	10.00%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% (All or Nothing)	67.74% (Jan to Dec 2018)	75.27%	0.00%
Sub-Total	30%				10.00%
INTERNAL PROCESS					
SM 6: Improve Support Systems for Effective and Efficient Processes	10%	DICT-approved ISSP Implementation of Phase 1 of DICT-approved	SHFC's Information System Strategic Plan (ISSP) was approved by DICT on November 16, 2018.	100.00%	10.00%
		ISSP	ISSP Phase I fully implemented.		
Sub-Total	10%			U	10.00%

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Performance Indicator (as stated in GCG Scorecard for 2018)	Weight	2018 Target	Actual Accomplishment	Accompl ishment Rate	Weighted Rating
LEARNING AND GROWTH					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Certification (All or Nothing)	The SHFC ISO 9001:2015 Certification was issued by AJA Registrar on August 6, 2018.	100%	10.00%
SM 8: Percentage of Employees Meeting Required Competencies	5%	100% Completion of all Competency Based Job Description (Note: Set Competency Baseline by 2019) (All or Nothing)	SHFC completed all (211 out of 211 position titles) it's Competency Based Job Description	100.00%	5.00%
Sub-Total	15%				15.00%
TOTAL	100%				57.17%

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