

UPDATED STATUS OF ACCOMPLISHMENTS

Vis-à-vis

GCG PERFORMANCE SCORECARD

(January to September 2021)

**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE GCG
PERFORMANCE SCORECARD
(January to September 2021)**

Performance Indicator	Weight	2021 Target	Actual Accomplishment	Accomplishment Rate	GCG Weighted Rating
<i>SOCIAL IMPACT</i>					
SM 1: Increase Number of ISFs Provided with Housing Finance Assistance	35%	60,000 number of ISFs provided with housing finance assistance	12,151 ISFs	20.25%	7.09%
Sub-Total	35%				7.09%
<i>STAKEHOLDERS</i>					
SM 2a: Percentage of Satisfied Customers (Pre-Takeout)	5%	90% of the Respondents gave a Satisfactory Rating	Preparatory activities conducted by the Customer Relations and Complaints Division in relation to the conduct of the 2021 Client Survey Satisfaction (Completed Focused Group Discussions, as well as Pre-tests and Trainings. On-going Feedback Mechanism)	0.00%	0.00%
SM 2b: Percentage of Satisfied Customers (Post-Takeout)	5%	90% of the Respondents gave a Satisfactory Rating		0.00%	0.00%
Sub-Total	10%				0.00%
<i>FINANCE</i>					
SM 3: Improve Collection Efficiency Rate	10%	90% CER on Current and Delinquent Accounts	80.01% CER	88.90%	8.89%
SM 4: Improve Status of Problematic Accounts	10%	10% Reduction of Problematic Accounts	1.96% reduction in problematic accounts	19.60%	1.96%

SM 5: Increase Gross Revenue	5%	Php787.48 Million Total Revenues	Php383.73 Mn Gross Revenue	48.73%	2.44%
SM 6: Improve Budget Utilization Rate	10%	Not Less Than 90 % But Not More Than 100% of the GAA Allocation for SHFC's Programs	No Chargeable SARO and NCA to SHFC's CY 2021 GAA	-	-
Sub-Total	35%				13.29%
INTERNAL PROCESS					
SM 7: Percentage of Loan Applications Processed Within Prescribed Period	5%	100% Loan Applications Processed Within Prescribed Time	-	-	-
SM 8: Enhance Support Systems for the Effective and Efficient Processes	5%	100% Attainment of the ISSP Deliverables in the DICT- Approved ISSP 2018- 2020 ISSP 2022- 2024 Approved by / Submitted to DICT	Three (3) out of the three (3) deliverables in the DICT-Approved ISSP 2016-2020 were already implemented. (Budget Management System, MIS- Reportwriter Tool, MIS- Dashboard)	50.00%	2.50%
Sub-Total	10%				2.50%
LEARNING AND GROWTH					
SM 9: Attain Quality Management Certification	5%	Pass ISO Surveillance Audit (Head Office and 1 Regional Office) ISO Certification for two (2) Regional Branches	The Surveillance Audit for the Head Office and ISO 9001:2015 Certification Audit for the Regional Branch will be conducted in FY 2022.	0.00%	0.00%

SM 9: Improvement of the Competency of the Organization	5%	Improvement in the Competency Baseline of the Organization	Competency Baseline will be computed by the last quarter of 2021.	0.00%	0.00%
Sub-Total	10%				0.00%
TOTAL	100%				22.88%

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STRATEGIC MEASURE 1:

**Increase Number of ISFs
Provided with Housing
Finance Assistance**



A. LOT ACQUISITION

No.	Group	Branch	Project Classif.	Project Name	Location	CMP-Mobilizer	No. of (ISFs) Assisted	Lot Acqui. (TOD)	Lot Acqui. Loan Amount (P)
1	SEMO	DAVAO	LGU-CMP	Unified People Homeowner's Association	Brgy Ula, Tugbok District, Davao City	LGU- Davao City	65	01/29/2021	11,500,000.00
2	SEMO	DAVAO	LGU-CMP	Villa Rosario Homeowner's Association	Barangay Riverside, Calinan District, Davao City	LGU- Davao City	204	02/05/2021	14,983,000.00
3	SEMO	DAVAO	LGU-CMP	Amazing Grace Homeowner's Association	Purok 3B, Upper Campo 3, Talomo River, Calinan District, Davao City	LGU- Davao City	168	02/19/2021	20,508,600.00
4	SEMO	DAVAO	LGU-CMP	Navales-Tablizo Homeowner's Association	Brgy. Mati, Digos City	LGU- Davao Del Sur	133	02/19/2021	19,214,100.00
5	SEMO	DAVAO	LGU-CMP	Green Hills Homeowner's Association	Talomo River, Davao City	LGU- Davao City	209	02/24/2021	19,977,456.00
6	MM1	RIZAL	LGU-CMP	Shineville Homeowner's Association Ph. 2	Silo Kamias II Brgy. Mambugan, Antipolo City	LGU- Antipolo	131	03/18/2021	7,763,736.00
7	SEMO	DAVAO	LGU-CMP	Sr. Sto Nino Curbada Homeowners Association	Brgy Ula, Tugbok, Davao City	LGU- Davao City	190	03/19/2021	14,984,000.00
8	SEMO	GENSAN	LGU-CMP	Sunrise Homeowners' Association	Brgy Taluya, Glan, Sarangani Province	LGU- Sarangani	112	03/30/2021	6,394,500.00
9	NL	ISABELA	LGU-CMP	Vila Gregoria Homeowners Association	Soyung, Echague, Isabela	LGU- Isabela	122	03/30/2021	10,542,000.00
10	NL	ISABELA	LGU-CMP	Labinab Heights Homeowners Association	Cauayan, Isabela	LGU- Cauayan, Isabela	588	04/27/2021	93,960,489.00
11	NL	ISABELA	LGU-CMP	Marasat Pequeno Dwellers CMP Homeowners Association, Inc.	Marasat, San Mateo, Isabela	LGU- San Mateo	181	05/06/2021	11,070,720.00
12	SEMO	DAVAO	LGU-CMP	Anita Homeowners Association, Inc.	Indangan, Davao City	Bagong Pag-Asa Makabahay, Inc	111	05/19/2021	6,599,546.00
13	NWMO	ZAMBO	LGU-CMP	MPC Valley Homeowners Association, Inc.	Fernando Luciano Dr., Mampang, Zamboanga City	Zamboanga Human Resource Development Inc.	142	05/18/2021	12,142,350.00
14	SEMO	DAVAO	LGU-CMP	Real Valley Homeowners Association, Inc.	Brgy Ula, Tugbok, Davao City	LGU-Davao City	94	05/26/2021	16,011,600.00
15	SL	QUEZON	LGU-CMP	Villa Apollonia Aves HOAI	Brgy Barra, Lucena City, Quezon	LGU-Lucena	224	06/10/2021	14,394,000.00
16	WV	SAN CARLOS	LGU-CMP	Loney 2 HOAI	Silay City	LGU-Bacolod	93	06/18/2021	7,851,600.00
17	SL	QUEZON	LGU-CMP	Upright Community HOAI	Brgy Mayao Crossing, Lucena City, Quezon	LGU-Lucena	209	06/18/2021	10,370,500.00
18	MM2	NCR SOUTH	On-Site	Greenhomes HOAI Phase 1	Brgy Nepindan, Taguig City	Makawili JayC Foundation	200	06/30/2021	18,596,127.89
19	SL	NAGA	Off-site	St. Vincent Ville HOAI	San Vicente Bao, Camarines Sur	New Life Realty Management Corp.	200	07/01/2021	13,154,033.03
20	MM2	NCR SOUTH	On-Site	Sun Village HOAI	Brgy Napindan, Taguig City	Makawili JayC Foundation	118	06/10/2021	10,916,482.41
21	SEMO	GENSAN	LGU Resettlement	Raquel Village HOAI	Brgy Pico, Kidapawan City	LGU-Kidapawan	276	06/10/2021	18,446,000.00
22	MM2	NCR SOUTH	On-Site	Greenhomes HOAI Ph. 2	Brgy. Napindan, Taguig City	Center for Urbanized Housing and Socialized Development Inc	140	07/19/2021	13,574,033.02
23	WV	ILOILO	On-Site	SOJODA VILLAGE HOAI	Brgy. Oton, Iloilo	Ililo City Urban Poor Federation, Inc.	67	07/19/2021	6,951,037.50
24	MM2	NCR SOUTH	On-Site	GREEN VALLEY HILLTOP HOAI	Green Valley Hilltop Homeowners Association, Inc.	Makawili JayC Foundation, Inc.	190	07/27/2021	17,757,233.20
25	WV	CORON	On-Site	CENTRO-1 STA. LOURDES HOAI PHII	Brgy. Sta. Lourdes, Puerto Princesa City, Palawan	Puerto Princessa Foundation for Shelter and Environmental Protection, Inc	91	07/30/2021	10,799,600.00
26	SEMO	GENSAN	On-Site	Melecia Village HOA, Inc.	Brgy. calumpang, General Santos City	KPS Foundation Inc.	56	08/04/2021	4,727,500.00
27	SEMO	GENSAN	On-Site	MELCAH VILAGE HOAI	Brgy. calumpang, General Santos City	KPS Foundation Inc.	59	08/04/2021	4,772,000.00
28	EV	CEBU	Turkey	STO. THOMAS GROUP HOAI	Bulacao Cebu City	LGU-Cebu	64	08/05/2021	6,028,246.25
29	SEMO	DAVAO	LGU Resettlement	STO. NIÑO SEASHORE HOA, INC.	Purok 3 Campo 7, Buao guilanga, tugbok davao city	LGU- Davao City	131	08/17/2021	13,734,000.00
30	SEMO	DAVAO	LGU-CMP	Mandaya Muslim Bisaya- IV HOAI	Brgy Martin Marundin, Mati City	LGU-Davao Oriental	101	09/30/2021	5,288,500.00
31	MM1	Rizal	On-Site	Good Shepherd Ville HOAI-B	Sito Dalig III, Brgy. Dalig, Antipolo City	LGU- Antipolo	139	09/13/2021	8,798,850.56
31	TOTAL CMP (PH. I)								451,841,840.86
							4,808		



B. SITE DEVELOPMENT

NO.	PROJECT CLASSIF.	PROJECT NAME	LOCATION	CMP-MOBILIZER	NO. OF (ISFs) ASSISTED	SITE DEV. TOD	SITE DEV LOAN AMOUNT (P)		
1	SL	CAVITE	LGU-CMP	Julian's Mayville Homeowner's Association (15% Mobilization Fee)	Brgy. Panapaan V. Bacoor City, Cavite	Welfare for the Community Foundation, Inc.	01/26/2021	244	
	SL	QUEZON	LGU-Assisted	San Antonio Ville Homeowner's Association (2nd Tranche)	Brgy. San Jose, San Antonio, Quezon	United Home Development Foundation, Inc.	02/19/2021	6,750,052.46	
	MM2	CAVITE	Resettlement CMP- Vertical	Ciudad de Strike Homeowners Association (5th Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.	02/23/2021	6,853,337.65	
	NWMO	CDO	LGU-CMP	Balubal Heights Subdivision Federation Inc. (15% Mobilization Fee)	Brgy. Balubal, Cagayan de Oro City	LGU-CDO	03/25/2021	960	
2	SL	QUEZON	LGU-CMP	San Antonio Ville Homeowner's Association (3rd Tranche)	Brgy. San Jose, San Antonio, Quezon	United Home Development Foundation, Inc.	04/20/2021	6,944,542.85	
	MM2	CAVITE	Resettlement CMP- Vertical	Ciudad de Strike Homeowners Association (6th Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.	05/27/2021	4,282,930.45	
	CL	BULACAN	LGU-Assisted	Apawan Village HOAI Phase III (15% Mobilization Fee)	Brgy. Loma De Gato, Marilao, Bulacan	Makawili JayC Foundation	06/15/2021	152	
	CL	PAMPANGA	LGU-Assisted	Coronado Ville HOAI Phase I (2nd Drawdown Billing)	Brgy. Camias, Magalang, Pampanga	Center for Urban Poor Services, Inc.	06/08/2021	2,402,271.00	
3	MM1	NCR CENTRAL	Offsite	NARRA HOAI	Brgy. Payatas B, Quezon City	Center for Urban Poor Services, Inc. (CUPS)	06/08/2021	449,556.57	
	NWMO	CDO	Offsite	Medallia Milagrosa Ph. 1 HOAI (1st Tranche)	Brgy. Balubal, Cagayan De Oro City	Special Project on Housing Enterprise and Development Center (SHEDC)	06/08/2021	2,027,234.21	
	SL	QUEZON	LGU-CMP	San Antonio Ville Homeowner's Association (4th Tranche)	Brgy. San Jose, San Antonio, Quezon	The Roman Catholic Archbishop of Cagayan De Oro, Inc. thru Social Action Center (SAC)	07/01/2021	2,177,872.24	
	NWMO	CDO	Offsite	Medallia Milagrosa Ph. 2 HOAI (1st Tranche)	Brgy. Balubal, Cagayan De Oro City	The Roman Catholic Archbishop of Cagayan De Oro, Inc. thru Social Action Center (SAC)	06/08/2021	2,161,809.37	
4	MM2	CAVITE	Resettlement CMP- Vertical	Ciudad de Strike Homeowners Association(1st Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.	06/10/2021		
	NWMO	DAPITAN	Sectoral CMP	San Antonio Fisherfolks HOAI	Brgy. Taga, Kalipunan, Zamboanga del Norte	KP Zanorte BALAI	07/14/2021	1,995,113.36	
	MM2	CAVITE	Resettlement CMP- Vertical	Ciudad De Strike Homeowners Association (7th Drawdown)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.	08/02/2021	3,239,814.92	
	EV	CEBU	Turnkey	Sto. Thomas Group HOAI	Bulacao, Cebu City	LGU-Cebu	08/05/2021	64	1,920,000.00
	CL	PAMPANGA	LGU-Assisted	Coronado Ville HOAI Phase I (3rd Drawdown Billing)	Brgy. Camias, Magalang, Pampanga	LGU-Pampanga	09/30/2021	4,453,713.75	
	SL	QUEZON	LGU-CMP	San Antonio Ville HOA (5th Tranche)	Brgy. San Jose, San Antonio, Quezon	United Home Development Foundation, Inc.	09/23/2021	115,120.14	
4	TOTAL CMP (PH.II)							1,420	45,773,428.97



C. HOUSE CONSTRUCTION

NO.	PROJECT CLASSIF.	PROJECT NAME	LOCATION	CMP-MOBILIZER	NO. OF (ISFs) ASSISTED	HOUSE CON. TOD	HOUSE CON. LOAN AMOUNT (P)
1	SL	Julian's Mayville Homeowner's Association (15% Mobilization Fee)	Brgy. Panapaan V, Bacoor City, Cavite	Wellfare for the Community Foundation, Inc.	244	01/26/21	
	SL	San Antonio Villa HOA (2nd Tranche)	Brgy. San Jose, San Antonio, Quezon	United Home Development Foundation, Inc.		02/19/21	29,451,449.32
	MM2	Cidad de Strike Homeowners Association (5th Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.	-	02/23/21	59,858,295.68
2	NWMO	Balubal Heights Subdivision Federation Inc. (15% Mobilization Fee)	Brgy. Balubal, Cagayan de Oro City	LGU-CDO	960	03/25/21	
	SL	San Antonio Villa Homeowner's Association (3rd Tranche)	Brgy. San Jose, San Antonio, Quezon	United Home Development Foundation, Inc.		04/20/21	49,582,775.95
	MM1	Villa Umami Homeowners Association, Inc. (3rd Tranche)	Malimyas St., Brgy. 527, Zone 52, Sampaloc, Manila	Center for Housing Innovations and Component Services		04/20/21	3,927,720.39
	MM2	Cidad de Strike Homeowners Association (5th Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.	-	05/27/21	29,412,597.88
3	CL	Apawan Village HOAI Phase III (15% Mobilization Fee)	Brgy. Loma De Gato, Maricao, Bulacan	Makawill JayC Foundation	115	06/15/21	
	CL	Coronado Villa HOAI Phase I (2nd Drawdown Billing)	Brgy. Camias, Magalang, Pampanga	Coronado Villa Homeowners Association, Inc. Phase 1 - 2nd Billing		06/08/21	44,129,045.00
	NWMO	Mergeville HOAI (4th Tranche)	Brgy. Indahag, Cagayan De Oro City	The Roman Catholic Archbishop of Cagayan De Oro, Inc. thru Social Action Center (SAC)		06/08/21	4,788,605.15
	SL	San Antonio Villa Homeowner's Association (4th Tranche)	Brgy. San Jose, San Antonio, Quezon	United Home Development Foundation, Inc.		07/01/21	37,348,166.89
	MM2	Cidad de Strike Homeowners Association (1st Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.		06/10/21	105,484,084.16
	EV	Villa De Tacloban HOAI - 3rd Tranche	Brgy. Cabalawan, Tacloban City	LGU Tacloban		07/19/21	4,105,447.91
	MM2	Villa Umami HOAI (4th Tranche)	Malimyas St., Brgy. 527, Zone 52, Sampaloc, Manila	Center for Housing Innovations & Component Services, Inc. (CHOICES)		07/19/21	3,028,779.17
	NWMO	San Antonio Fisherfolks HOAI	Brgy. Taga, Katipunan, Zamboanga del Norte	KP Zanorte BALAI		07/14/21	8,128,404.42
4	MM2	Cidad de Strike Homeowners Association (7th Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.		08/02/21	13,630,320.04
	EV	St. Thomas Group HOAI (Payment for House Construction Loan)	Bulacao, Cebu City	LGU-Cebu	64	08/05/21	11,045,153.28
	MM2	Cidad de Strike Homeowners Association (2nd Drawdown Billing)	Molino Road, Molino I, Bacoor City, Cavite	Isabela Faithful Servants Foundation Inc.		08/05/21	74,353,927.46
	NWMO	Balubal Heights Subdivision Federation, Inc. (1st Tranche)	Brgy. Balubal, Cagayan de Oro City	LGU-CDO		08/24/21	106,772,304.00
	CL	Coronado Villa HOAI Phase I (3rd Drawdown Billing)	Brgy. Camias, Magalang, Pampanga	LGU-Pampanga		09/30/21	30,757,890.40
	SL	San Antonio Villa HOA (5th Tranche)	Brgy. San Jose, San Antonio, Quezon	United Home Development Foundation, Inc.		09/23/21	59,018,203.74
4	TOTAL CMP (PH. III)					1,383	674,823,170.84

Total No. of Projects		No. of ISFs Assisted	Total Loan Amount
A. Lot Acquisition (Ph. I)		31	4,808
B. Site Development (Ph. II)		4	1,420
C. House Construction (Ph. III)		4	1,383
Total		39	7,611
			1,172,438,440.67

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SOCIAL HOUSING FINANCE CORPORATION
Kaagapay ng Komunidad sa Maginhawang Pamunhuy



HIGH DENSITY HOUSING
January-September 2021

A. LOT ACQUISITION (Phase 1)

NO.	REGION	PROJECT CLASSIF.	BOARD APPROVAL DATE	PROJECT NAME	RELOCATION SITE	CSO PARTNER	NO. OF INFORMAL SETTLER FAMILIES (ISFs) FROM WATERWAYS/ DANGER AREAS ASSISTED	PHASE 1 AMOUNT RELEASED, PHP	PHASE 1 TAKE-OUT DATE
1	IV-A	off-city	09/09/2018	Bagwis Greenland Ville HOA	Tanza, Cavite	SHARE Foundation, Inc.	1,068	82,552,260.00	03/12/2021
2	IV-A	off-city	09/09/2018	Kaybaga HOA	Tanza, Cavite	SHARE Foundation, Inc.	166	13,778,800.00	03/12/2021
2	Sub-total (Phase 1)							96,331,060.00	

B. SITE DEVELOPMENT & BUILDING CONSTRUCTION (Phase 2)

NO.	REGION	PROJECT CLASSIF.	BOARD APPROVAL DATE	PROJECT NAME	RELOCATION SITE	CSO PARTNER	NO. OF INFORMAL SETTLER FAMILIES (ISFs) FROM WATERWAYS/ DANGER AREAS ASSISTED	PHASE 2 AMOUNT RELEASED, PHP	DRAWDOWN RELEASED DATE
	NCR	In-City Usufruct	06/07/2017	Samahang Magkakapitbahay na Nagkakaisa (SAMGBANAI) HOAI	Bethsaida St., Clemente Subdivision, Brgy. San Agustin, Novaliches, Quezon City	Center for Urban Poor Services (CUPS) Inc.		8,802,980.70	02/24/2021
	NCR	In-City Usufruct	11/20/2019	Alyansa ng Mamamayan ng Caloocan (AMC HC) (1st Drawdown)	Brgy. 171, Bagumbong, Caloocan City	Kilos Maralita, Inc.		16,551,926.40	03/26/2021
	NCR	In-City Usufruct	09/29/2014	Genesis Villa Homeowners Association Inc. (6th Drawdown)	Camarin, Caloocan City	Center for Urban Poor Services, Inc. (CUPS)		30,224,128.43	05/20/2021
	NCR	In-City Usufruct	02/24/2016	Balkatan Samahan Mapulang Lupa (BSML) Homeowners Association, Inc. - 7th Drawdown	Brgy. Viente Reales, Mandalay, Valenzuela City	Lupang Kalingsa Development, Inc.		58,687,467.56	05/12/2021
	NCR	In-City Usufruct	02/24/2016	Malinta Waterways Alliance HC (2nd Billing)	Valenzuela City	Kilos Maralita, Inc.		12,436,139.38	06/30/2021
	NCR	In-City Usufruct	11/26/2014	Alyansa ng Mamamayan ng Caloocan (AMC HC) (2nd Drawdown)	Brgy. 171, Bagumbong, Caloocan City	Kilos Maralita, Inc.		14,487,005.88	07/30/2021
	Sub-total (Phase 2)							141,189,648.35	

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TOTAL HDH (Phases 1 and 2)

1,234 237,520,708.35

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SOCIAL HOUSING FINANCE CORPORATION
Kaagapay ng Komunidad sa Maginhawang Pamumuhay



MARAWI SHELTER PROJECT

January-September 2021

A. PHASE 1

NO.	REGION	PROJECT CLASSIF.	PROJECT NAME	LOCATION	NO. OF INFORMAL SETTLER FAMILIES (ISFs) ASSISTED	BOARD APPROVED AMOUNT, Php	TAKE-OUT DATE
1	BARMM	Special Projects	Marawi Shelter Project Phase III	Patani Marawi City	438	29,698,800.00	03/30/2021
1			TOTAL (A) LOT ACQUISITION			29,698,800.00	

B. PHASE 2 AND 3

NO.	REGION	PROJECT CLASSIF.	PROJECT NAME	LOCATION	NO. OF INFORMAL SETTLER FAMILIES (ISFs) ASSISTED	BOARD APPROVED AMOUNT, Php	CHECK RELEASE DATE
1	BARMM	Special Projects	Marawi Shelter Project Phase III (15% Mobilization Fee)	Patani Marawi City	438	-	03/30/2021
	BARMM	Special Projects	Marawi Shelter Project Phase II - First Progress Billing	Patani Marawi City		35,086,191.24	05/12/2021
	BARMM	Special Projects	Marawi Shelter Project Phase II - Final Progress Billing	Brgy. Dulay Proper, Patani, Marawi City		11,695,397.08	09/22/2021
1			TOTAL (B) SITE DEVELOPMENT			46,781,588.32	

2	TOTAL MARAWI					876	76,480,388.32
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SOCIAL HOUSING FINANCE CORPORATION
Kaagapay ng Komunidad sa Maginhawang Pamunuhay



DOTR PROJECT

January-September 2021

A. LOT ACQUISITION

NO.	GROUP	PROJECT CLASSIF.	PROJECT NAME	LOCATION	CMP-MOBILIZER	NO. OF (ISFs) ASSISTED	COMMITTEE APPROVAL (CRECON/ EXECON/ BOARD)	LOT ACQUI. (TOD)	LOT ACQUI. LOAN AMOUNT (P)
1	Resettlement and Project Management	Special National Govt. CMP (Usufruct)	DOTR_BSP Properties	Tanza, Cavite	SHARE Foundation, Inc.	2,430		03/30/2021	169,240,120.00
1						2,430			169,240,120.00

1	TOTAL DOTR							2,430	169,240,120.00
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SOCIAL HOUSING FINANCE CORPORATION
Kaagapay ng Komunidad sa Maginhawang Pamumuhay



Summary of Taken-out Projects
January-September 2021

	ISFs Assisted	Loan Amount
A. CMP		
Lot Acquisition	4,808	451,841,840.86
Site Development	1,420	45,773,428.97
House Construction	1,383	674,823,170.84
TOTAL (A)	7,611	1,172,438,440.67
B. HDH		
Phase 1	1,234	96,331,060.00
Phase 2	-	141,189,648.35
TOTAL (B)	1,234	237,520,708.35
C. Marawi		
Phase 1	438	29,698,800.00
Phase 2 and 3	438	46,781,588.32
TOTAL (C)	876	76,480,388.32
D. DOTR		
Lot Acquisition	2,430	169,240,120.00
TOTAL (D)	2,430	169,240,120.00
Grand Total (A+B+C+D)	12,151	1,655,679,657.34

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STRATEGIC MEASURE 3:
Improve Collection Efficiency
Rate

MFO 2: Financial 3: Collection Efficiency Rate (for CMP)

COLLECTION EFFICIENCY RATING (CORPORATE)
AS OF SEPTEMBER 30, 2021

COLLECTION, PhP	BILLING, PhP	CER
4,568,176,619	5,709,501,165	80.01%

Prepared by:


NORMAN LARIOSA
AE III

Certified Correct:


JULIETA N. GREGORIO
OIC-Manager, Corporate Accounting

Noted by:


DANTE M. ANABE
OIC-VP, Finance & Comptrollership

STRATEGIC MEASURE 4:

Improve Status of Problematic Accounts

SOCIAL HOUSING FINANCE CORPORATION
Finance and Comptrollership Department

SM 4: STATUS OF PROBLEMATIC ACCOUNTS

As of September 30, 2021

Problematic Accounts	No. of Accounts
Prior Year No. of Accounts	112,013
This Year No. of Accounts	109,814
No. of Accounts Reduction(-)/Addition	-2,199
Percent of reduction(-)/addition	-1.96%

Prepared by:



ARBEN D. PANDAC

SAS/OIC, DMD

Noted by:



DANTE M. ANABE

OIC-VP, FCD

STRATEGIC MEASURE 5:

Improve Gross Revenue



Kaagapay ng Komunidad sa Maginhawang Pamumuhay



SOCIAL HOUSING FINANCE CORPORATION

Corporate Accounting Division - Finance and Comptrollership Department

GROSS REVENUE

As of SEPTEMBER 30, 2021

(In Philippine Peso)

Income

Service and Business Income

366,138,515.81

Financial Income

17,594,797.51

GROSS REVENUE

383,733,313.32

Prepared by:

JONSUA D. VENTABAL

Supervising Account Specialist

Corporate Accounting Division - FCD

Certified Correct:

JULIETA N. GREGORIO

OIC - Manager

Corporate Accounting Division - FCD

STRATEGIC MEASURE 6:

Improve Budget Utilization Rate

SOCIAL HOUSING FINANCE CORPORATION
FY2021 GAA BUDGET UTILIZATION REPORT
YEAR TO DATE QUARTER ENDING 30 SEPTEMBER 2021
AMOUNTS IN PHILIPPINE PESO (Php'000)

Description	Community Mortgage Program	High Density Housing Program
Budget per FY2021 General Appropriations Act	0	369,203
Statement of Allotment Release Order received from DBM	0	0
Notice of Cash Allocation received from Bureau of Treasury	0	0
Amount obligated	0	0
Amount disbursed	0	0
Budget Utilization Rate (Obligations/SARO)	0	0
Budget Utilization Rate (Disbursements/NCA)	0	0

Prepared by:


JASMIN V. LUYUN

OIC-Manager, Budget and Expense Management Division

Approved by:


DANTE M. ANABE

OIC-Vice President, Finance and Comptrollership Department

STRATEGIC MEASURE 8:
Enhance Support Systems for
Effective and Efficient
Processes

INFORMATION COMMUNICATION TECHNOLOGY DIVISION (ICTD)

Information System Strategic Plan (ISSP)

GCG Target – Phase III

As of September 2021

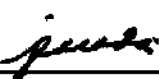
ZEUS Program	Actual Accomplishment	% of Completion
Budget Management System	- Planning and Elicitation - System Analysis and Design - Coding and Integration - Testing (Unit and End-User) - Training and Implementation - Signed User Acceptance	100%
MIS - Reportwriter Tool	- Planning and Elicitation - System Analysis and Design - On-going Coding and Integration - Testing (Unit and End-User) - Training and Implementation - Signed User Acceptance	100%
MIS - Dashboard	- Planning and Elicitation - System Analysis and Design - Coding and Integration - Testing (Unit and End-User) - Training and Implementation - Signed User Acceptance	100%
ISSP 2022-2024	- Requirement Gathering - Requirement Documentation	80%

***Note:** Change of system/program development priority due to pandemic (COVID-19)

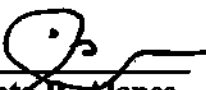
Prepared by:


Sarah J. Gulang
Technical Staff VI

Checked by:


Josellito A. Cada
Division Chief III

Approved by:


Crisanto R. Alanes
Manager



Kaagapay ng Komunidad sa Maginhawang Pamumuhay



User Acceptance Budget Management System (BMS)

Information Communication Technology Division
(ICTD)

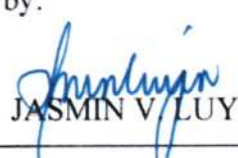
DOCUMENT ACCEPTANCE and RELEASE NOTICE

This is releasing Version 0.1 of the ZEUS Budget Management System (BMS).

This is a managed document. For identification of amendments, each page contains a page number. Changes will only be issued when a new document version is executed and the superseded version shall be immediately destroyed.

This document is authorized for release once all signatures have been obtained.

Approved by:  CRISANTO R. ALANES DATE: March 29, 2021
ICTD -Manager

Accepted by:  JASMIN V. LUYUN
OIC-Manager, Budget and
Expense Management Division

Date: _____

 DANTE M. ANABE
OIC-VP, Finance and Controllershship
Department

Date: _____

1. BUILD STATUS:

Version	Date	Reason	Document Section(s)
0.1	March 29, 2021	Implementation of Budgets Management System (BMS)	

2. AMENDMENTS IN THIS RELEASE:

Section Reference	Amendment Summary
	This is the first release of ZEUS Budget Management System (BMS) documents

3. DISTRIBUTION:

Version 0.1 was distributed on March 29, 2021 for Budget Management System (BMS) to the following:

Copy No.	Issued To
1	Crisanto R. Alanes, Manager - Information Communication Technology Division (ICTD)
2	Jasmin V. Luyun, OIC-Manager, Budget and Expense Management Division (BEMD)

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1.3	Methodology.....	5
2	Testing.....	6
1.1	General Approach.....	6
1.2	Responsibilities.....	6
1.3	Acceptance Testing Schedule.....	6
1.4	System Evaluation.....	9

1 Overview

1.1 Purpose

The purposes of this Budget Management System (BMS) are the following:

- Explain to all Social Housing Finance Corporation personnel that the test process to be undertaken will be appropriately managed and controlled by the Information Communication Technology Division (ICTD).
- By using the Budget Management System (BMS) all SHFC personnel will be knowledgeable in using the system.

1.2 Scope

The User Acceptance Document (UAD) is exclusively for Budget and Expense Management Division (BEMD).

1.3 Methodology

Outputs to be generated from the Acceptance Testing are as follows:

- The Agile Methodology will be used as a strategy method wherein all developments are monitored and all the testing are recorded;
- The team strategy is akin to the Agile Methodology used in the system development wherein the strategy includes: (a) monitoring the testing of development; and (b) coordination with the acceptance test manager every time there is a need to change; and
- Record testing.

2 Testing

2.1 General Approach

- **The Information Communication Technology Division (ICTD) will conduct a set of meetings to gather all the information needed in the process flow of the program;**
- The team will conduct periodical system test for the enhancement of the program using agile methodology; and

- The Information Communication Technology Division (ICTD) will be the resource person should a user encounter errors and bugs during the system/s test.

In addition, the Budget Management System (BMS) will be tested many times upon implementation. This will also include re-testing for every change and problem corrected on the Budget Management System (BMS).

2.2 Responsibilities

The roles and responsibilities of Information Communication Technology Division (ICTD) Development Team and staff are detailed below.

- Maintain the system running and implement what is required;
- Develop and produce an accurate system;
- Assist the end-user in case of system error;
- Provide assistance on the use of the system; and
- Provide other technical assistance whenever deemed necessary.

The Budget and Expense Management Division (BEMD) responsibilities are:

- Verify fields to be included in the system;
- Review/check the system developed; and
- Encode and/or provide the needed data for the system.

2.2.1 Acceptance Testing

Nominee: Jasmin V. Luyun, OIC-Manager, Budget and Expense Management Division (BEMD).

- Manage the data needed by the Development Team
- Test the development with the assistance of the developer

2.2.2 ICTD Development Team

Nominee: Crisanto R. Alanes, Manager - Information Communication Technology Division (ICTD)

- Oversee the development as ICTD Head;
- Supervise the development team as a Senior Analyst;
- Liaise with the Acceptance Test Manager;
- Assist in the development of Test Cases;
- Coordinate the testing activities with the Budget and Expense Management Division (BEMD);
- Verify the system;
- Design the development; and
- Conduct Quality Assurance (QA) of the developer; and

Nominee: Titus James G. Del Castillo, Technical Writer

- Test system functions;
- Test the developed system;
- Test system documentation;
- Undertake tests as requested;
- Record test cases and conditions;
- Record and report successful completion of tests and document or system problems encountered; and
- Design and develop the Budget Management System (BMS)

Nominee: Neil Kevin I. Urrera, System Specialist

- Administer and initialize the system configuration data of Budget Management System (BMS)
- Administer and supervise the database;
- Undertake tests whenever requested;
- Record test cases and conditions; and

- Report successful completion of tests and system problems encountered.

2.2.3 Test Responsibility Matrix

All testing, system, and management apart from Acceptance Testing will be the sole responsibility of ICTD Development Team.

Acceptance Testing will be the responsibility of the Budget and Expense Management Division (BEMD).

2.3 Acceptance Testing

The planned schedule of activities for Acceptance Testing is detailed in Table 1.

Module/s	Quality Engineer	Date	Remarks
Budget Monitoring			
View List of PPMP from IMS			
Select PPMP Entries Year			
Add Budget			
Attach Supporting Docs			
Update Budget			
Attach Supporting Docs			
Remove Budget			
Realign Budget			
Print Annual Procurement Plan			
Budget Utilization			
View List of Budget Utilization			
View BUR Details			
Export BU Details			
Export Budget Utilization List			N/F
Filter by Date Range			
Reports			
View List of Report created in MIS – ReportWriter Tool			
View Quick Look			
Filter Data to Display			
Export Report			
Print Report			
Logout			

Table 1. Department/System Testing Schedule

2.4 System Evaluation

Kindly provide honest answers to the questions to gather different views regarding the development and evaluation of the system. Put a check (✓) in the box opposite to each statement signifying your opinion using the scale and interpretation provided.

Scale	Verbal Interpretation
5	Very Satisfied
4	Satisfied
3	Neutral
2	Unsatisfied
1	Very Unsatisfied

	1	2	3	4	5
1. Provide error messages that clearly tells the user how to fix the problem					
2. Data or information is always available for use					
3. Prevent unauthorized access to programs or data by username and password					
4. Data or information will not be altered by unauthorized user					
5. Provide user level access					
6. System is easy to learn.					
7. The environment is user friendly					
8. Navigation on the system is easy					
9. Easy to understand texts and tabular presentations					
10. Easy to operate and control					
11. Consistent use of terms throughout the system					
12. Informs the users of mandatory data					
13. Informs the users of incomplete data					
14. Error-free system functions					
15. Overall Assessment					

Conforme: _____



Kaagapay ng Komunidad sa Maginhawang Pamumuhay



Acceptance

Management Information System (MIS – ReportWriter Tool)

Information Communication Technology Division
(ICTD)

DOCUMENT ACCEPTANCE and RELEASE NOTICE

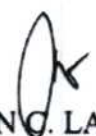
This is releasing Version 0.1 of the ZEUS MIS - ReportWriter Tool.

This is a managed document. For identification of amendments, each page contains a page number. Changes will only be issued when a new document version is executed and the superseded version shall be immediately destroyed.

This document is authorized for release once all signatures have been obtained.

Approved by: CRISANTO R. ALANES  DATE: March 11, 2021
ICTD Manager

Accepted by:


RUBEN C. LASET

OIC-SVP, Corporate
Governance Cluster


ATTY. LEO B. DE OCAMPO

OIC-SVP - Legal, Asset
Management and Partner Cluster

Date: _____

Date: _____


ATTY. RONALDO B. SACO

OIC-SVP - Operations Group

1. BUILD STATUS:

Version	Date	Reason	Document Section(s)
0.1	March 01, 2021	Implementation of MIS – ReportWriter Tool	

2. AMENDMENTS IN THIS RELEASE:

Section Reference	Amendment Summary
	This is the first release of ZEUS MIS – ReportWriter Tool documents

3. DISTRIBUTION:

Version 0.1 was distributed on March 01, 2021 for MIS – ReportWriter Tool to the following:

Copy No.	Issued To
1	Crisanto R. Alanes, Manager - Information Communication Technology Division (ICTD)
2	Ruben C. Laset, OIC- SVP, Settlements Management Group
3	Atty. Leo B. De Ocampo, OIC-SVP, Legal, Asset Management and Partner Cluster
4	Atty. Ronaldo B. Saco, OIC – SVP, Operations Group

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1.3	Acceptance Testing Schedule.....	6
1.4	System Evaluation.....	9

1 Overview

1.1 Purpose

The purposes of this MIS – ReportWriter Tool are the following:

- Explain to all Social Housing Finance Corporation personnel that the test process to be undertaken will be appropriately managed and controlled by the Information Communication Technology Division (ICTD).
- By using the MIS – ReportWriter Tool all SHFC personnel will have an access, generate reports and summarized view of relevant information pertaining to SHFC projects and will consolidate all information from the various enterprise systems of ZEUS.

1.2 Scope

The User Acceptance Document (UAD) is for all SHFC Departments/Divisions.

1.3 Methodology

Outputs to be generated from the Acceptance Testing are as follows:

- The Agile Methodology will be used as a strategy method wherein all developments are monitored and all the testing are recorded;
- The team strategy is akin to the Agile Methodology used in the system development wherein the strategy includes: (a) monitoring the testing of development; and (b) coordination with the acceptance test manager every time there is a need to change; and
- Record testing.

2 Testing

2.1 General Approach

- **The Information Communication Technology Division (ICTD) will conduct a set of meetings to gather all the information needed in the process flow of the program;**
- The team will conduct periodical system test for the enhancement of the program using agile methodology; and

- The Information Communication Technology Division (ICTD) will be the resource person should a user encounter errors and bugs during the system/s test.

In addition, the MIS – ReportWriter Tool will be tested many times upon implementation. This will also include re-testing for every change and problem corrected on the MIS – ReportWriter Tool.

2.2 Responsibilities

The roles and responsibilities of Information Communication Technology Division (ICTD) Development Team and staff are detailed below.

- Maintain the system running and implement what is required;
- Develop and produce an accurate system;
- Assist the end-user in case of system error;
- Provide assistance on the use of the system; and
- Provide other technical assistance whenever deemed necessary.

The Departments/Divisions responsibilities are:

- Verify fields to be included in the system;
- Review/check the system developed; and
- Encode and/or provide the needed data for the system.

2.2.1 Acceptance Testing

Nominee: Ruben C. Laset, OIC-SVP, Corporate Governance Cluster

Atty. Leo B. De Ocampo, OIC – SVP, Legal, Asset Management and Partner Cluster

Atty. Ronaldo B. Saco, OIC – SVP, Operations Group

- Manage the data needed by the Development Team
- Test the development with the assistance of the developer

2.2.2 ICTD Development Team

Nominee: Crisanto R. Alanes, Manager - Information Communication Technology Division (ICTD)

- Oversee the development as ICTD Head;
- Supervise the development team as a Senior Analyst;
- Liaise with the Acceptance Test Manager;
- Assist in the development of Test Cases;
- Coordinate the testing activities with the Departments/Divisions;
- Verify the system;
- Design the development; and
- Conduct Quality Assurance (QA) of the developer; and

Nominee: Titus James G. Del Castillo, Technical Writer

- Test system functions;
- Test the developed system;
- Test system documentation;
- Undertake tests as requested;
- Record test cases and conditions;
- Record and report successful completion of tests and document or system problems encountered; and
- Design and develop the MIS – ReportWriter Tool

Nominee: **Raymund M. Barameda, Junior Programmer**

- **Administer and initialize the system configuration data of MIS – ReportWriter Tool;**
- **Administer and supervise the database;**
- Undertake tests whenever requested;
- Record test cases and conditions; and

- Report successful completion of tests and system problems encountered.

2.2.3 Test Responsibility Matrix

All testing, system, and management apart from Acceptance Testing will be the sole responsibility of ICTD Development Team.

Acceptance Testing will be the responsibility of the Departments/Divisions.

2.3 Acceptance Testing

The planned schedule of activities for Acceptance Testing is detailed in Table 1.

Module/s	Quality Engineer	Date	Remarks
View List of Reports			
Create New Report			
Details of Report			
Input Filename and Description			
Select Report Template			
View List of Database (Tables, Fields)			
Expand List			
Collapse List			
Apply Action			
View Column to Display			
Select Column Name			
Check Output			
Sort by Type			
Input Alias of the Column			
Click Action			
View Filter			
Select Field Name			
Select Condition			
Input Values (1)			
Input Values (2)			
Choose Join i.e. And/Or			
Click Action			
Save Report Details			

Quick Look of Report			
View Initial 2000 Records			
View All Records			
Export Report into Excel			
Print Report			
Show Sum, Min., Max, Count and Average Summary			
Share report on other User's			
View Users List			
Add New User			
View Users			
Apply Action			
Click Read Only			
Save Report Users			
Update Report			
Delete Report			
Logout			

Table 1. Department/System Testing Schedule

2.4 System Evaluation

Kindly provide honest answers to the questions to gather different views regarding the development and evaluation of the system. Put a check (✓) in the box opposite to each statement signifying your opinion using the scale and interpretation provided.

Scale	Verbal Interpretation
5	Very Satisfied
4	Satisfied
3	Neutral
2	Unsatisfied
1	Very Unsatisfied

	1	2	3	4	5
1. Provide error messages that clearly tells the user how to fix the problem					
2. Data or information is always available for use					
3. Prevent unauthorized access to programs or data by username and password					
4. Data or information will not be altered by unauthorized user					
5. Provide user level access					
6. System is easy to learn.					
7. The environment is user friendly					
8. Navigation on the system is easy					
9. Easy to understand texts and tabular presentations					
10. Easy to operate and control					
11. Consistent use of terms throughout the system					
12. Informs the users of mandatory data					
13. Informs the users of incomplete data					
14. Error-free system functions					
15. Overall Assessment					

Conforme: _____



Kaagapay ng Komunidad sa Maginhawang Pamumuhay



User Acceptance

Management Information System (MIS) - Dashboard

Information Communication Technology Division
(ICTD)

DOCUMENT ACCEPTANCE and RELEASE NOTICE

**This is releasing Version 0.1 of the ZEUS Management Information System (MIS) -
Dashboard.**

This is a managed document. For identification of amendments, each page contains a page number. Changes will only be issued when a new document version is executed and the superseded version shall be immediately destroyed.

This document is authorized for release once all signatures have been obtained.

Approved by: CRISANTO R. ALANES  DATE: _____
ICTD -Manager

Accepted by:

FLORENCIO R. CARANDANG JR. 

OIC-Vice President, Corporate
Planning and Communications
Group (CPCG)

Date: 25 June 2021

ATTY. JUNEFE G. PAYOT 

Executive Vice President, Office of
Executive Vice President

Date: 25 June 2021

1. BUILD STATUS:

Version	Date	Reason	Document Section(s)
0.1	April 20, 2021	Management Information System (MIS) - Dashboard	

2. AMENDMENTS IN THIS RELEASE:

Section Reference	Amendment Summary
	This is the first release of ZEUS Management Information System (MIS) - Dashboard documents

3. DISTRIBUTION:

Version 0.1 was distributed on April 20, 2021 for Management Information System (MIS) - Dashboard to the following:

Copy No.	Issued To
1	Crisanto R. Alanes, Manager - Information Communication Technology Division (ICTD)
2	Florencio R. Carandang Jr., OIC-VP, Corporate Planning and Communications Group (CPCG)

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1.2	Responsibilities.....	6
1.3	Acceptance Testing Schedule.....	6
1.4	System Evaluation.....	9

1 Overview

1.1 Purpose

The purposes of this Management Information System (MIS) - Dashboard are the following:

- Explain to all Social Housing Finance Corporation personnel that the test process to be undertaken will be appropriately managed and controlled by the Information Communication Technology Division (ICTD).
- By using the Management Information System (MIS) all SHFC personnel will be knowledgeable in using the system.

1.2 Scope

The User Acceptance Document (UAD) is for SHFC employees.

1.3 Methodology

Outputs to be generated from the Acceptance Testing are as follows:

- The Agile Methodology will be used as a strategy method wherein all developments are monitored and all the testing are recorded;
- The team strategy is akin to the Agile Methodology used in the system development wherein the strategy includes: (a) monitoring the testing of development; and (b) coordination with the acceptance test manager every time there is a need to change; and
- Record testing.

2 Testing

2.1 General Approach

- The Information Communication Technology Division (ICTD) will conduct a set of meetings to gather all the information needed in the process flow of the program;
- The team will conduct periodical system test for the enhancement of the program using agile methodology; and

- The Information Communication Technology Division (ICTD) will be the resource person should a user encounter errors and bugs during the system/s test.

In addition, the Management Information System (MIS) - Dashboard will be tested many times upon implementation. This will also include re-testing for every change and problem corrected on the Management Information System (MIS) - Dashboard.

2.2 Responsibilities

The roles and responsibilities of Information Communication Technology Division (ICTD) Development Team and staff are detailed below.

- Maintain the system running and implement what is required;
- Develop and produce an accurate system;
- Assist the end-user in case of system error;
- Provide assistance on the use of the system; and
- Provide other technical assistance whenever deemed necessary.

The Corporate Planning and Communications Group (CPCG) responsibilities are:

- Utilization of the system;
- Reporting the error that may occur

2.2.1 Acceptance Testing

Nominee: Florencio R. Carandang Jr., OIC-VP, Corporate Planning and Communications Group (CPCG)

- Manage the data needed by the Development Team
- Test the development with the assistance of the developer

2.2.2 ICTD Development Team

Nominee: Crisanto R. Alanes, Manager - Information Communication Technology Division (ICTD)

- **Oversee the development as ICTD Head;**
- **Supervise the development team as a Senior Analyst;**
- **Liaise with the Acceptance Test Manager;**
- **Assist in the development of Test Cases;**
- **Coordinate the testing activities with the Corporate Planning and Communications Group (CPCG);**
- **Verify the system;**
- **Design the development; and**
- **Conduct Quality Assurance (QA) of the developer; and**

Nominee: Titus James G. Del Castillo, Technical Writer

- **Test system functions;**
- **Test the developed system;**
- **Test system documentation;**
- **Undertake tests as requested;**
- **Record test cases and conditions;**
- **Record and report successful completion of tests and document or system problems encountered; and**
- **Design and develop the Management Information System (MIS) - Dashboard**

Nominee: Neil Kevin I. Urrera, System Specialist

- **Administer and initialize the system configuration data of Management Information System (MIS) - Dashboard**
- **Administer and supervise the database;**

- Record test cases and conditions; and
- Report successful completion of tests and system problems encountered.

2.2.3 Test Responsibility Matrix

All testing, system, and management apart from Acceptance Testing will be the sole responsibility of ICTD Development Team.

Acceptance Testing will be the responsibility of the Planning and Policy Department (PPD).

2.3 Acceptance Testing

The planned schedule of activities for Acceptance Testing is detailed in Table 1.

Module/s	Quality Engineer	Date	Remarks
Dashboard			
View Dashboard Designer			
Insert Filename (Title of your Dashboard)			
Choose or Insert Graph			
Select Data Source			
Select Query (Created RWT)			
(Drag and Drop) Identify the Data Item Values, Arguments and Series			
Set Data Properties			
Change Color of Graph			
Add Labels and Notes			
Export the Type of Graph (Print Preview, PDF, Image and Excel)			
View Design Properties			
View Data Properties			
Save Dashboard			
View My Dashboard			
Select and View Dashboard			
Share Dashboard			
Update Dashboard			

Filter by Date the Created Dashboard			
Search Dashboard			
Logout			

Table 1. Department/System Testing Schedule

2.4 System Evaluation

Kindly provide honest answers to the questions to gather different views regarding the development and evaluation of the system. Put a check (✓) in the box opposite to each statement signifying your opinion using the scale and interpretation provided.

Scale	Verbal Interpretation
5	Very Satisfied
4	Satisfied
3	Neutral
2	Unsatisfied
1	Very Unsatisfied

	1	2	3	4	5
1. Provide error messages that clearly tells the user how to fix the problem		✓			
2. Data or information is always available for use			✓		
3. Prevent unauthorized access to programs or data by username and password					✓
4. Data or information will not be altered by unauthorized user					✓
5. Provide user level access			✓		
6. System is easy to learn.		✓			
7. The environment is user friendly		✓			
8. Navigation on the system is easy		✓			
9. Easy to understand texts and tabular presentations			✓		
10. Easy to operate and control		✓			
11. Consistent use of terms throughout the system		✓			
12. Informs the users of mandatory data		✓			
13. Informs the users of incomplete data			✓		
14. Error-free system functions	✓				
15. Overall Assessment		✓			

Mr. 
Conforme: OIC-VP, CPCG
June 25, 2021