



Kaagapay ng Komunidad sa Maginhawang Pamumuhay



**UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE  
PERFORMANCE SCORECARD AS MODIFIED BY THE GCG  
(January to September 2019)**

Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
<b>SOCIAL IMPACT</b>					
SM 1: Increase Number of ISFs Provided with Housing Finance Assistance	35%	25,000 ISFs	9,421 ISFs	37.68%	0.00%
<b>Sub-Total</b>	<b>35%</b>				<b>0.00%</b>
<b>STAKEHOLDERS</b>					
SM 2: Percentage of Satisfied Customers	10%	90%	UP-NCPAG is finalizing their first deliverable (Inception Report). Tentative date of presentation of the Inception Report is on November 04, 2019.	0.00%	0.00%
<b>Sub-Total</b>	<b>10%</b>				<b>0.00%</b>
<b>FINANCE</b>					
SM 3: Improve Collection Efficiency Rate	10%	84%	72.06% (January to July 2019)	85.79%	0.00%
SM 4: Increase Net Operating Income (Before Tax and Subsidy)	10%	₱140 Million	₱141.5 Million (January to July 2019)	101.07%	10.00%
SM 5: Improve Budget Utilization Rate	10%	Not Less Than 90% But not More Than 100% of the DBM-Approved COB (All or Nothing)	6.10% (January to June 2019)	0.68%	0.00%
<b>Sub-Total</b>	<b>30%</b>				<b>10.00%</b>

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Performance Indicator (as stated in GCG Scorecard for 2019)	Weight	2019 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
<b>INTERNAL PROCESS</b>					
SM 6: Improve Support Systems for Effective and Efficient Processes	10%	100% Implementation of Phase II of the ISSP <i>(All or Nothing)</i>	As of September 2019, four (4) out of five (5) systems have been fully implemented: <ul style="list-style-type: none"> <li>• FMIS (Vouchering System)</li> <li>• Inventory Management System</li> <li>• SHFC Portal; and</li> <li>• Kiosk</li> </ul> While the remaining one (1) system (Document/ Knowledge Management System) is in its development stage.	0.00%	0.00%
<b>Sub-Total</b>	<b>10%</b>				<b>0.00%</b>
<b>LEARNING AND GROWTH</b>					
SM 7: Attain Quality Management Certification	10%	Attain ISO 9001:2015 Re-Certification <i>(All or Nothing)</i>	Third Party Audit is scheduled on November 06, 2019.	0.00%	0.00%
SM 8: Percentage of Identified Employees with Competency Gaps Addressed	5%	At Least One (1) Competency Gap Closed for 100% of Employees with Competency Gaps (Based on the 2017 Competency Assessment)	Competency gap assessment will be conducted during the last quarter of 2019.	0.00%	0.00%
<b>Sub-Total</b>	<b>15%</b>				<b>0.00%</b>
<b>TOTAL</b>	<b>100%</b>				<b>10.00%</b>

*Handwritten signature*  
Oct 13, 2019

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