



SOCIAL HOUSING FINANCE CORPORATION

Enhancing People's Lives and Empowering Communities through FAIR Shelter Solutions

UPDATED STATUS OF SHFC ACCOMPLISHMENT BASED ON THE GCG PERFORMANCE SCORECARD (January – June 2017)

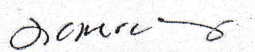
Performance Indicator (as stated in GCG Scorecard for 2017)	Weight	2017 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SOCIAL IMPACT					
SM 1: Number of Informal Settler Families (ISFs) provided with shelter security	10%	14,431 <i>CMP-14,231 HDH-200</i>	3,421 <i>CMP – 2,105 HDHP – 1,316</i>	23.71%	2.37%
Sub-Total	10%				2.37%
STAKEHOLDERS					
SM 2: Number of families assisted through CMP CISFA and HDH	10%	17,422 <i>CMP-17,222 HDH-200</i>	5,513 <i>CMP – 5,209 HDHP – 304</i>	31.64%	3.16%
SM 3: Number of partnerships developed and institutions capacitated	8%	14 partners <i>(117 partners Cumulative)</i>	4 partners <i>(107 partners Cumulative)</i>	28.57%	2.29%
SM 4: Number of families of legally organized associations assisted through project development process	6%	28,972 <i>CMP-18,972 HDH-10,000</i>	5,042 <i>CMP – 4,738 HDHP – 304</i>	17.40%	1.04%
SM 5: Client Satisfaction Survey	3%	Overall satisfaction rating of at least 90%	<ul style="list-style-type: none"> <i>CSS MOA was signed by UP-NCPAG and SHFC as of July 11, 2017;</i> <i>Alignment meeting with CSS contributors re: the survey instrument development conducted last June 28, 2017</i> 	-	-
Sub-Total	27%				6.49%
FINANCE					
SM 6: Collection Efficiency Rate	10%	84%	60.64% <i>(Jan - Apr 2017)</i>	72.19%	7.22%
SM 7: EBITDA margin	8%	28%	<i>Accomplishment will be measured at the end of 2017</i>	-	-

G. Geronimo

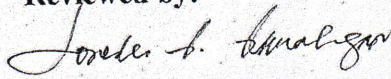
Performance Indicator (as stated in GCG Scorecard for 2017)	Weight	2017 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SM 8: Conceptual Frameworks/schemes for accessing non-traditional funds	3%	Proposed MC submitted to HLURB on the issuance of SHFC certification on the developers' participation for CMP under the balanced housing scheme	• <i>Draft Memorandum Circular submitted on May 19, 2017 to SHFC OP for review.</i>	-	-
SM 9: Issuance of CMP/Corporate Bonds	3%	Proposed MC submitted to HLURB that includes CMP Asset Backed Securities as mode of compliance	<i>On-going efforts. President Cabling met with NHMFC President to discuss the reason for securitization and benefits of Asset Backed Security to the Key Shelter Agencies (KSA) on June 8, 2017</i>	-	-
Sub-Total	24%				7.22%
INTERNAL PROCESS					
SM 10: Develop new rights based instruments	5%	IRR for rental housing signed	<i>Guidelines on Rental Housing was signed on May 31, 2017 per Corporate Circular HDH No. 17-015</i>	100.0%	5.0%
SM 11: Piloting of innovations	5%	One culturally sensitive socialized housing project piloted	<i>Multi-Tribal HOA, a pilot project for Culturally sensitive socialized housing was taken out on May 4, 2017.</i>	100.0%	5.0%
SM 12: Automation of system processes through ISSP	6%	Updated Information System Strategic Plan (ISSP) approved by the Board and submitted to DICT	<i>Updating of ISSP will no longer be outsourced by SHFC. The Information System Department is currently writing the plan.</i>	-	-

Performance Indicator (as stated in GCG Scorecard for 2017)	Weight	2017 Target	Actual Accomplishment	Accomplishment Rate	Weighted Rating
SM 13: Average number of days to process loan applications for CMP and HDH	3%	90% of HDH applications processed within 100 working days	100% (2 out of 2 projects processed within 100 days)	111.11%	3.0%
	3%	85% of CMP applications processed within 50 working days	100% (40 out of 40 projects were processed within 50 days)	117.65%	3.0%
Sub-Total	22%				16.0%
LEARNING AND GROWTH					
SM 14: ISO Certification for SHFC frontline services	6%	ISO training completed based on ISO 9001:2015 standards	<ul style="list-style-type: none">Revised TOR for consulting services was submitted to SHFC OP for approval/signature on July 11, 2017;Awaiting final proposal of Technical Guidance on QMS transition to ISO 9001:2015 Standard from Development Academy of the Philippines	-	-
SM 15: Comprehensive Performance Management System (PMS) established and implemented	5%	100% of new personnel are hired based on the Competency-Based System (CBS)	As of July 12, 2017, there are 36 plantilla vacancies for 2017, 19 of which are being processed (with approved PRF sourcing). Three (3) employees are still under probation.	-	-
Sub-Total	11%				0%
TOTAL	94%				32.08%

Prepared by :


FLORENCIO R. CARANDANG, JR.
 Manager
 Planning & Research Division

Reviewed by:


LOURDES P. PANALIGAN
 Officer-in-Charge
 Internal Audit Department